

## Electronic Acknowledgement Receipt

<b>EFS ID:</b>	8518454
<b>Application Number:</b>	09876788
<b>International Application Number:</b>	
<b>Confirmation Number:</b>	9002
<b>Title of Invention:</b>	METHOD AND SYSTEM FOR PROVIDING ELECTRONIC USER ASSISTANCE
<b>First Named Inventor/Applicant Name:</b>	Ronald A. Linyard
<b>Customer Number:</b>	65132
<b>Filer:</b>	Robert C. Kowert/Dena Poudrier
<b>Filer Authorized By:</b>	Robert C. Kowert
<b>Attorney Docket Number:</b>	6067-16203
<b>Receipt Date:</b>	28-SEP-2010
<b>Filing Date:</b>	06-JUN-2001
<b>Time Stamp:</b>	18:00:09
<b>Application Type:</b>	Utility under 35 USC 111(a)

### Payment information:

Submitted with Payment	yes
Payment Type	Deposit Account
Payment was successfully received in RAM	\$ 1810
RAM confirmation Number	4714
Deposit Account	501505
Authorized User	

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**File Listing:**

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1	Issue Fee Payment (PTO-85B)	M179-US-NO-062810-092810.pdf	55949	no	2
			91efd6c1430b93e933eeb98c2561e7208afb8ebb		
Warnings:					
Information:					
2	Drawings-only black and white line drawings	Replacement-Drawings.pdf	93295	no	14
			945d77656438b55e95b6405786b493debf6df59a		
Warnings:					
Information:					
3	Fee Worksheet (PTO-875)	fee-info.pdf	32111	no	2
			7d60942f844160b2ea6a05ce1b3d68098fc3717a		
Warnings:					
Information:					
Total Files Size (in bytes):			181355		

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**New Applications Under 35 U.S.C. 111**

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

**National Stage of an International Application under 35 U.S.C. 371**

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

**New International Application Filed with the USPTO as a Receiving Office**

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.